



**Change your mind**

Should you change your mind, you can cancel your switch within 10 working days of signing up to Budget Energy.

Please note, that any cancellation after your 10-working cooling off period may be subject to a early exit fee, please refer to your product terms and conditions.

Dear (Customer Name)

Thank you for choosing Budget Energy as your new energy supplier.

Here are some important details you should have close to hand.

Just click on this link view your offer details.

(Your Welcome Pack)

**Next Steps**

* After your cooling off period, we will notify your old supplier on your behalf. We will then call you from 02871264444 or a customer advisor will visit your property to help you complete your switchover.
* You will need to have £2 available on your keypad meter. Al credit currently on your meter will be transferred.
* Once you have switched, we will send out your top up cards within 7 to 10 working days.
* **Congratulations you are now a customer of Budget Energy.**